

Stenographer email correspondence

- transcript

25/11/2010

To:

From:

Sent: 25 November 2010 12:23:10

To:

Dear Sir/Madam,

Could you let me know what are the costs for obtaining the transcript for the following case;

-v-

Record No.

Ennis High Court _____ 2006

Is it also possible to let me have the procedures/rules for obtaining a transcript.

Regards

-
- Transcript

29/11/2010

To:

From:

Sent: 29 November 2010 14:50:30

To:

I believe you are looking for a transcript from 2006. This transcript has not been done up and as same would be the master it would cost €12.00 per page. We would also need permission from the solicitors firm who booked us who were _____ Solicitors. If you still require the transcript perhaps you could make contact with them asking them to forward permission to us to do up the transcript. We would also need a deposit/payment up front and I would appreciate it if you could please let me know if you do in fact require the full transcript and I will ask the stenographer for a rough estimate of the costings for you.

Kind regards

PA to

Stenography Company

Registered in Ireland

Directors:

-
- ||RE: Transcript

29/11/2010

To

From:

Sent: 29 November 2010 15:58:40

To:

Dear,

Thanks for getting back to me.

Is it possible to seek the transcript for the last day of a case and not the full transcript?

Is there somewhere I could get the rules/procedure for obtaining transcripts?

I would be very grateful if you could get back to me soon.

Regards

-
- RE: Transcript

29/11/2010

To

From:

Sent: 29 November 2010 16:14:01

To:

Dear

You can of course seek the last day transcript. We are a private company and therefore our rules and procedures are that you must obtain permission from our instructing solicitor.

Do you think there will be a problem with them providing this permission?

-
- RE: transcript of case

10/01/2011

To

From:

Sent: 10 January 2011 14:36:26

To:

Dear

We will need sight of the order, a letter from the barrister will not suffice. Neither has been sent to us as of today's date.

We retain copyright of all transcripts.

Please do not hesitate to contact me if you have further queries

-
- RE: transcript of case

10/01/2011

To

From:

Sent: 10 January 2011 16:44:55

To:

Thank you very much for your help.

Have a good evening.

From:

Sent: 10 January 2011 16:45:58

To:
You are very welcome

• RE: case transcript
12/01/2011
To
From:
Sent: 12 January 2011 17:16:02
To:
Dear

Many thanks for your email. We will commence work on the transcript once we receive payment and contact you as soon as same is completed.

Out of courtesy to the Judge can you confirm if you would like for us to deliver a copy of the transcript to Justice_____?

Kind regards

• RE: case transcript
14/01/2011
To
From:
Sent: 14 January 2011 09:39:43
To:
Dear,

I have sent the fees by registered post yesterday. You should receive it today.

With regards to your email of the 12th Jan I will have to respectfully say no.

I want to take this one step at a time.

Kind regards

Date: 13th January 2011

Private & Confidential

Your Ref:

My Ref:

***** BY REGISTERED POST *****

**Re: Full Transcript of case _____
Ennis High Court _____ June 2006.**

Dear ,

I refer to the above and enclose the following fees and conditions;

1. Bank draft in the amount of €6285.00 made out to _____ in respect of the above mentioned transcript fees. Please note that I also want to acquire one copy of the full transcript and have included your fee of €45.00 for same.
2. The transcript plus the copy of the transcript are to be delivered to my postal address or else arrangements can be made to collect same at your offices.
3. I want to state that my written permission must be sought for any requests by any person or parties seeking a copy or any part thereof of the above mentioned transcript.
4. Information in this transcript is not disclosed to another party.

I acknowledge that your fee of €6240.00 to do up the transcript is only an estimation.

Yours sincerely,

• RE: case transcript
14/01/2011
To
From:
Sent: 14 January 2011 09:42:33
To:

Your instructions are noted.

Kind regards

• RE: case transcript
14/01/2011
To
From:
Sent: 14 January 2011 16:48:23
To:

Dear

We received your cheque today. The stenographers will commence work on your transcript and I will be in touch once same is completed.

Kind regards

• transcript _____
04/02/2011

To
From:
Sent: 04 February 2011 10:58:39

To:
Dear ,

Have you an idea when you expect the transcript to be completed.

Regards

• RE: transcript
04/02/2011
To
From:
Sent: 04 February 2011 11:16:41
To:

They are struggling through it at the moment, seemingly one of the counsel is not easy to hear. It will probably be next week at this stage.

• RE:
04/02/2011

To
From:
Sent: 04 February 2011 11:26:22
To:

Dear Ms.,

Was the case recorded on a tape or was it done by shorthand?

Rgds

RE:
04/02/2011
To
From:
Sent: 04 February 2011 11:27:57
To:

All cases are done by both, the audio is purely a backup to the notes. I will be checking in with the stenographers today and will get back to you and let you have the update.

• RE:
04/02/2011
To
From:
Sent: 04 February 2011 11:41:28
To:
Dear Ms,

My understanding of this is that because you have gone to the back up i.e. the audio that there is a problem with the notes.

Please provide me with an update as soon as you can.

Kind regards

- ||RE:
04/02/2011
To
From:
Sent: 04 February 2011 13:14:13
To:
Dear Ms.,

I can appreciate that these things can take time.

In a follow up to my last email - Because you have had to go to the back up audio is there a problem also with the notes?

Please let me know.

Rgds

- |RE:
04/02/2011
To
From:
Sent: 04 February 2011 13:17:00
To:

It is the norm that a stenographer would use both audio and notes when doing up a transcript, that is just our practice to ensure the transcript is in fact verbatim.

- RE:
15/02/2011
To
From:
Sent: 15 February 2011 10:04:31
To:
Dear Mr

My apologies for not getting back to you yesterday.

I have spoken with all of the stenographers working on your transcript. We have the 19th completed and they are currently proofing the other three days. They really feel that in order to provide you with the most accurate transcript possible they need to proof read them once more. Hopefully same will be completed by tomorrow.

Kind regards

- ||RE:
15/02/2011

From:
Sent: 15 February 2011 16:18:53
To:
Ms.,

Thanks for giving me an update.

Please let me have a further update tomorrow.

I was not expecting it to take this long as you have said in a previous letter it would only take 3 weeks and that you could even get this down to 1 week if necessary.

Regards

RE: transcript
16/02/2011
To
From:
Sent: 16 February 2011 10:53:06
To:
Mr

Just waiting on the stenographers to get back to me on your transcripts. Will be in touch once I have news.

Kind regards

16/02/2011
To _____@hotmail.com
From:
Sent: 16 February 2011 16:20:59
To: _____@hotmail.com
1 attachment
.pdf (479.2 KB)

I am going to start emailing you through your transcripts. I will do so separately. Please bear in mind that as they are quite old and the stenographer who took the case is no longer with us and the audio was extremely bad we did the best we could.

Kind regards

- Full transcript for case _____

17/02/2011

To
From:
Sent: 17 February 2011 20:56:30

To:

1 attachment
17 02 11.pdf (265.5 KB)

Dear Ms.,

Please find letter attached for your immediate attention.

Same is also been sent by post.

Regards

Date: 17th February 2011

BY POST & EMAIL

To: _____

Your Ref:

My Ref:

**Re: Full Transcript of case _____
Ennis High Court _____ 2006.**

Dear Ms,

I refer to the above and to my letter dated 13th January 2011.

I wish to inform you that I now know you cannot guarantee me the full and accurate transcript for the Ennis High Court Case _____ 2006.

I refer you to your email of 16th inst at 16:20 - "Please bear in mind that as they are quite old and the stenographer who took the case is no longer with us and the audio was extremely bad we did the best we could". I cannot accept this. Until this matter is resolved please refund me my money in full to the sum of €6285.

I will not now be accepting this transcript as per my letter dated 13th January 2011.

I refer you to my email dated 17th inst at 17:20 - I do not want you to send me this transcript.

I hope to hear from you soon.

Yours sincerely

Email: _____@hotmail.com

• FW: _____ Ltd & others
22/02/2011

To

From:

Sent: 22 February 2011 17:08:17

To:

Cc:

4 attachments

Re: [Ltd & others](#)

Listed for mention before Mr. Justice _____ at the High Court in Dublin

On Wednesday, ____ February 2011.

Dear Mr ,

I refer to the above case and transcripts of that case ordered by you.

Due to the difficulties surrounding the production of these transcripts I have taken on the responsibility of ensuring the accuracy of our final transcripts.

Transcripts covering the hearings on _____ 2006 (134 pages), _____ 2006 (122 pages), and _____ 2006 (98 pages), are now printed in hard copy form and ready for despatch to you. You will also find the transcripts attached to this email in pdf form for your convenience.

The transcript covering _____ 2006 has been cancelled as per your instructions; your letter of 17th February refers.

Transcripts sent to you on 16th February should never have been despatched as they were still in draft form but due to the unacceptable delays to date, they were inadvertently sent before final checking took place and as a result of pressure, company rules were broken, which I take a very dim view of.

You will note that the total number of pages covering these transcripts amount to 354 x €12.00 per page = €4248.00.

We over estimated our costs and therefore a cheque to the value of €2037 is available immediately against your payment of €6285.00. May I suggest meeting you in the Four Courts tomorrow when I can give you the cheque and hard copy transcripts and apologise in person to you for the unacceptable delays that have taken place.

58 hours of draft reading took place over the weekend to ensure accuracy within the transcripts and you have my assurance that they are complete and accurate in content and in detail.

Yours sincerely,

_____. Director.

P.S. We have received correspondence from _____, Solicitors, enquiring about the delivery position of the transcripts; do I have your permission to advise them accordingly.

Regards,

Director